

AIR AND GROUND AVIATION LTD QUALITY MANAGEMENT SYSTEM	SECTION PAGE NO DATE OF ISSUE REVISION NO DATE OF REVISION	AGA/POL/2017 1 OF 1 21/09/17 REV 3 14/10/22
TITLE OF SECTION QUALITY AND SAFETY POLICY		

Quality and Safety Policy

1. The purpose of Air & Ground Aviation is to supply products and services through effective implementation of its quality management system, including aspects of safety management, and delivery of its core values which are:
 - ✓ People
 - ✓ Performance
 - ✓ Process
2. The Director and **Operations Manager (UK)** of Air & Ground Aviation are committed to the development, implementation and continual improvement of the quality management system, and the continual improvement of safety management.
3. The Director and **Operations Manager (UK)** of Air & Ground Aviation encourage safety reporting and shall ensure that no punitive action will result from it. Air & Ground Aviation ensure that all personnel are aware of the importance of safety management and encourage them to actively participate in safety management on a day-to-day basis.
4. Air and Ground Aviation commit to satisfy all applicable requirements outlined in AS9110C, AS9120B and ISO 9001:2015 in addition to any customer, statutory and regulatory requirements.
5. A risk based approach is utilised when establishing and reviewing the quality and safety objectives. Objectives are based upon high risk business activities and when combined with the strategic direction of the business, help create objectives appropriate to the purpose and context of the organisation and that support its strategic direction.
6. The quality and safety policy is communicated throughout the company to ensure that all employees of Air & Ground Aviation are aware of the values of this policy statement.
7. The policy is reviewed for continuing suitability during the management review alongside reviews of Context of the Organisation, Interested Parties, and the Quality and Safety Objectives.



Mr Richard Palmer,
Operations Manager (UK)